

APPRENTICESHIP CASE STUDY



**Olga
Pripasu**

Business Administration

Olga felt the need of becoming an apprentice arose when she felt she'd exhausted all the other resources and needed a career change. Olga stated: *"Although I'm highly qualified, with Bachelor and Masters degrees, taking the Business Administration Level 3 course was a fantastic, life changing move, for both my career and self-development, for which I'm greatly thankful."*

Throughout the learning journey, Olga encountered quite a few barriers, mainly because English was not her first language, and she was lacking a standard professional vocabulary. She said: *"The incipient stage of the course was interactive and interesting, the tutor was experienced, knowledgeable and approachable, which had actually a great impact on my overall learning curve. I was a mature, conscious student and I knew what a good teacher I have. Halfway through the course, I realised all I need is to just study, query and persevere in my ambition to become a professional administrator."*

During the apprenticeship, Olga achieved specific professional behavioural skills and knowledge of the corporative standards/ legislation, improved organisational and event abilities, attained a greater understanding of the economic and financial aspects of a business in a corporation and a macro world; solved queries, conducted audits and investigations, as well as liaised with businesses and governmental multi-agencies.

Olga felt the time spent on the course and on the job was well balanced due to the tutor's and job mentor's flexibility and supervision. The outcome of this journey, concluded in achieving a distinction for the Business Administration Level 3 Apprenticeship End Point Assessment.

Olga wished to highlight the success of her learning journey, by stating: *"The apprenticeship gave me the confidence I lacked at that point to apply and get a job within the Council, which has fantastic career opportunities. I would definitely recommend this or any other apprenticeships with Learning & Skills to anyone, who wants to succeed and develop a new career."*



TEES VALLEY MAYOR

